

PUBLIC ADVISORY
31 JANUARY 2021

UPDATED ARRIVAL PROTOCOLS FOR INTERNATIONAL PASSENGERS AT MCIA EFFECTIVE FEBRUARY 1, 2021

Pursuant to the Inter-Agency Task Force for the Management of Emerging Infectious Diseases (IATF) Resolution Nos. 96 and 97, all international passengers arriving at Mactan-Cebu International Airport (MCIA) shall observe the following arrival protocols starting FEBRUARY 1, 2021.

BEFORE YOUR ARRIVAL

Before your scheduled arrival at MCIA, make sure to complete and ensure the following:

- For all types of passengers, complete the online MCIA Passenger Arrival Registration Form via <https://mactancebuairport.com/covid-19-registration> within five (5) days before your scheduled arrival date at MCIA. Take note of your Barcode/Travel Reference Number (TRN) sent to your email address upon completion of the form.
- Adherence to the mandatory RT-PCR swab testing on the 5th day from the arrival date at MCIA
- For OFWs, the Overseas Workers Welfare Administration (OWWA) shall shoulder the cost of quarantine facility and swab test upon arrival.
- For non-OFW Filipinos and foreign nationals, the following required arrangements are shouldered by the passengers:
 - A minimum of seven (7) days hotel booking confirmation at accredited hotels. For the list of accredited hotels, click here or visit <https://bit.ly/MCIAAccreditedHotels>.
 - RT-PCR swab test cost of P4,100.00 paid upon arrival or pre-paid

STEP-BY-STEP ARRIVAL GUIDE

STEP 1. IN-FLIGHT PROCEDURES

Prior to arrival, fill out and complete the following forms distributed by the airline crew while in-flight:

- Health Declaration Form
- Immigration Arrival Card

STEP 2. ARRIVAL BRIEFING

Upon arrival, undergo required briefing by the Bureau of Quarantine (BOQ).

STEP 3. VALIDATION

Once briefing is done, proceed to the Validation Counter and present the following:

- Barcode/Travel Reference Number (TRN)
- Passport
- Boarding Pass
- Health Declaration Form

Keep the printed barcode until the date of your scheduled swab test.

STEP 4. TEMPERATURE SCAN

Proceed to thermal scanning by the BOQ.

STEP 5. IMMIGRATION CLEARANCE

Proceed to the Immigration counter for clearance. Submit Immigration Arrival Card.

STEP 6. PROCEED TO DESIGNATED COUNTERS

Proceed to the designated counters at the Arrival Reclaim Hall:

- For OFWs: OWWA Counter for hotel accommodation assignment
- For non-OFW Filipinos and foreign nationals: Cashier counter for payment of swab test.

PHP and Visa card are accepted. For other currencies, proceed to the foreign exchange counter at the arrivals area.

STEP 7. IMMIGRATION CLEARANCE

Proceed to assigned reclaim belt to claim baggage.

STEP 8. WAITING AREA

Proceed to the designated waiting area and wait for a representative from the respective agencies for Customs clearance:

- OWWA for OFWs
- Accredited hotel representatives for returning non-OFW Filipinos and foreign nationals

STEP 9. CUSTOMS CLEARANCE

Proceed to Customs counter for clearance.

STEP 10. QUARANTINE FACILITY TRANSFER

Proceed to your designated vehicle with your respective agency representative for hotel or quarantine accommodation drop-off.

STEP 11. SWAB TEST DAY

On your swab test date scheduled five (5) days from your arrival date, submit the printed barcode to the medical personnel then undergo swab testing. The swab testing will be performed at your designated quarantine facility.

STEP 12. RELEASING OF TEST RESULTS

Test results are released within 24-48 hours via the email address provided in the online registration form.

- If swab test result is POSITIVE, BOQ will coordinate with the passenger for specific instructions. The passenger must comply with the mandated health, safety, and treatment protocols of the DOH and BOQ.
- If swab test result is NEGATIVE, the passenger will receive the test result via email from the BOQ.

For inquiries on test result, please contact the Bureau of Quarantine (BOQ) via boq@gmccac.ph or call (032) 494-7000, 7688 to 7690.

STEP 13. HOME BOUND

If swab test result is negative, coordinate with your LGU for further instructions on transport and completion of the remainder of the 14-day quarantine. You may coordinate with your LGUs for pick up or arrange your own transportation depending on the instructions of your LGU.

Passengers are strongly advised to continuously monitor the status of their flights and ensure that they have the necessary documents in compliance with the regulations of the local government of their point of origin and place of destination.

Passengers are also advised to exercise diligence to ensure the health and safety of other passengers and airport staff during this time of a health crisis.

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