

IMEC co-ordinates the views of its Members and represents them in negotiations over wages and conditions of employment for seafarers.

We provide advice to Members on all aspects of maritime human resources, including the Maritime Labour Convention 2006 and developments at the International Labour Organization. We are also involved in the support of seafarers' welfare and are represented on industry roundtables in many key areas including piracy and criminalisation.

IMEC runs a cadet training program on behalf of its Members at the Maritime Academy of Asia and the Pacific (MAAP), in the Philippines. We are committed to providing a service that consistently exceeds our Members' expectations.

Our Quality Management System is consistent with ISO 9001:2015. Its purpose is to:

- Ensure we act on the feedback from our Members and others that we engage with
- Continually improve the services we provide
- Remain compliant with all legislative & regulatory requirements
- Ensure that those we engage with have a positive experience.

We do this by always looking for opportunities to improve then setting SMART objectives to maximise our strengths and minimise risks.

We all have a responsibility to ensure that our Members receive a quality service and to demonstrate a high level of competence always. IMEC's services and systems are designed, engineered and managed to exceed our Members' expectations through the simplest and most cost effective means possible.

The organisation is committed to a training policy that ensures all personnel have the necessary competence and training to perform their duties. The Quality Policy is understood by and communicated to all staff within the organisation. It is the responsibility of Senior Management to investigate any quality problems and ensure that corrective action and/or preventative action is implemented as soon as possible. Senior Management shall also ensure customer requirements are determined and met, therefore enhancing customer satisfaction.

All the components that together make up our Management System are regularly reviewed to ensure they are appropriate, understood and most of all the system continually improves and we exceed our customers' expectations.

Francesco Gargiulo

Chief Executive Officer

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